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You deserve to work with a company that's committed to keeping the personal information of its customers safe and secure. We will be implementing new security features designed to add the best possible protection for your account access.

If your password is older than 90 days, you will be prompted to change your password.

For access to the Transamerica Employee Benefits customer website, you'll be asked to:

- Verify your identity using multi-factor authentication, which provides a one-time security validation code sent to your email address
- Possibly update usernames and passwords to meet stronger standards
- Select and answer three security questions
- Register trusted devices (phones, tablets, laptops, etc.) using a security validation code

We recognize that the steps above require valuable time and effort on your part, yet they are essential as we upgrade your account management and security.

Sincerely,  
Transamerica